

FY 2017 PHYSICAL PLAN

DEPARTMENT OF TRADE AND INDUSTRY
 Organization Code: 22 001 03 00002

ROG Region: 2

Particulars		Current Year's Accomplishments (CY 2016)			Physical Targets (CY 2017)					Variance	Remarks
		Actual (Jan-Sept 2016)	Estimate (Oct-Dec 2016)	Total	Total	1st	2nd	3rd	4th		
1		3	4	5	6	7	8	9	10	11	12
Part A											
I. OPERATIONS											
MFO 1: Trade and Industry Policy Services											
Quantity	No. of plans and policies updated, issued and disseminated	18	2	20	25	5	8	7	5	5	
Quality	Ave. % of stakeholders who rate the plans and policies as satisfactory or better ¹				90%	90%	90%	90%	90%		
Timeliness	% of policies issued and disseminated within deadline				90%	90%	90%	90%	90%		
¹ Results of the annual Stakeholder Engagement Survey in 2014 will be available in the 4th quarter of the year.											
MFO 2: Technical Advisory Services											
Quantity	Number of MSMEs assisted	7871	1129	9000	9,000	2000	2500	2500	2000	0	
Quality	% of MSMEs assisted who rated DTI assistance as satisfactory or better				90%	90%	90%	90%	90%		
Timeliness	% of requests that were responded to within the deadline				90%	90%	90%	90%	90%		
MFO 3: Trade and Investment Promotion Services											
P1											
Quantity	No. of exporters assisted	34	4	38	38	8	10	10	10	0	
Quality	% of exporters who rated DTI advocacy initiatives as good or better				90%	90%	90%	90%	90%		
Timeliness	% of business requests for assistance responded within 3 days				90%	90%	90%	90%	90%		
P2											
Quantity	No. of investors assisted	351	649	1000	1,000	200	300	300	200	0	
Quality	% of investors who rated DTI advocacy initiatives as good or better				90%	90%	90%	90%	90%		
Timeliness	% of business requests for assistance responded within 3 days				90%	90%	90%	90%	90%		

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MFO 4: Consumer Protection Services											
P1											
Quantity	No. of advocacy initiatives undertaken	449	0	449	500	100	150	150	100	51	
Quality	% of clients who rated DTI advocacy initiatives as satisfactory or better				75%	75%	75%	75%	75%		
Timeliness	% of advocacy initiatives implemented as programmed and on schedule				93%	93%	93%	93%	93%		
P2											
Quantity	No. of complaints process and resolved	86	14	100	100	20	30	30	20	0	
Quality	% of participants in complaints hearings who rated the fairness of the process as satisfactory or better				90%	90%	90%	90%	90%		
Timeliness	% of processed consumer complaints resolved within prescribed time by mediation w/n10 working days after filing and arbitration w/n 20 working days after filing				80%	80%	80%	80%	80%		
MFO 5: Business and Trade Regulation Services											
P1.a Licensing and Registration											
Quantity	No. of business name application processed	13024	976	14000	14,000	7000	3000	3000	1000	0	
Quality	% of clients who rated the service as satisfactory or better				90%	90%	90%	90%	90%		
Timeliness	% of business names registered within 15 minutes				96%	96%	96%	96%	96%		
P1.b Licensing and Registration											
Quantity	No. of applications for business licenses, permits, registrations, authorities processed	391	0	391	400	80	120	80	120	9	


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Quality	(NEP2015) % of clients who rated DTI's licensing/accreditation system as satisfactory or better				90%	90%	90%	90%	90%		
Timeliness	% of license/accreditation applications acted upon within the prescribed time				90%	90%	90%	90%	90%		
P2. Monitoring											
Quantity	No. of compliance inspections carried out	348	2	350	350	100	100	100	50	0	
Quality	% of inspections carried out resulting to the issuance of notice of violations				5%	5%	5%	5%	5%		
Timeliness	% of license or authorized entities inspected within effectivity of license				90%	90%	90%	90%	90%		
P3. Enforcement											
Quantity	No. of firms monitored	4794	0	4794	5,000	1000	1500	1500	1000	206	
Quality	% of violating firms penalized				90%	90%	90%	90%	90%		
Timeliness	% of violating firms penalized complying with the penalty within prescribed time as contained in the decision				90%	90%	90%	90%	90%		


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